

Dear Angie

We had an absolutely wonderful trip. There is nothing about the trip that we would change. Here are some specifics, but feel free to follow up if there are more details we can provide:

Ratings on a 1-10, 10 being best

Accuracy of experience you told us about compared to actual experience: 10

Communication from you 10

Convenience of the service you provided: 10

Travel connections:10 (everyone that was supposed to meet us were there when they were supposed to be)

Courtesy of transfer staff (greeters, drivers, pilots): 10

Condition of vehicles/planes: 10 (all very clean and comfortable)

Accommodations

Location 10

comfort 10

cleanliness 10

service 10

Friendliness of staff 10

Food 10

We ate at the "steak house" at the Zambezi Sun as well as the buffet; both were good.

Having seen Niagara Falls, The Grand Canyon, Yellowstone Falls and the Waterfalls at the end of the Road to Hanna on Maui,Hawaii--Victoria Falls was worth the trip, truly a natural wonder.

Our older boys bungee jumped at the bridge and came away safe and happy that they had the gumption to fall (or get pushed) off of a perfectly good bridge !

While Eagle Island was as naturally beautiful as we expected the level of service we experienced was beyond anything we could have imagined and exceeded all expectations. Our hosts were attentive, our guides knowledgeable and the staff was just fantastic.

The Fish Eagle bar will be in our memories until we have the chance to return.

Malamala was a great experience for us. We had a great guide, the accommodations were excellent, and the staff provided good service.

We saw lots of game at both camps. They were different enough that we're glad we went to both. We could probably have spent a day less at Malamala, but happily, on our last morning we saw Leopard cubs with a kill in a tree. We talked about your recommendation to stay at Malamala instead of going to Johannesburg (because we wanted to have an easier trip home, by being closer to J'burg airport for the flight home) and how happy we were to have stayed at Malamala instead of going back to the "city". There is no easy when it comes to the distance of our travel, but it was well worth it !

Thank you for arranging to get us a replacement camera; we were able to get some amazing pictures at Malamala.

We hope we'll be able to come back at some point and will provide your contact information to any of our friends that plan trips to Southern Africa. If we can provide references, please don't hesitate to ask. Thank you for your service.

Tom and Brigid Bieber (USA)